

LONDON PSYCHOMETRIC LABORATORY LTD.

RESEARCHER ACCOUNT TERMS AND CONDITIONS

psychometriclab.com

Effective Date: 6th of July 2026 | Version 1.0

1. GENERAL

1.1 These are the Researcher Account Terms and Conditions of Business of London Psychometric Laboratory Ltd., hereinafter called “LPL Ltd.”, governing access to and use of Researcher Accounts on the London Psychometric Laboratory platform, including psychometriclab.com, its associated services, instruments, scoring tools, and materials.

1.2 These Terms apply to You, hereinafter called “the Researcher”, if you register for or use a Researcher Account with LPL Ltd.

1.3 Registration for or use of a Researcher Account constitutes acceptance of these Terms in full. If you do not accept these Terms, you must not register for or use a Researcher Account.

1.4 These Terms are a standalone agreement governing Researcher Accounts on psychometriclab.com and apply independently of LPL Ltd.’s general Terms and Conditions of Business, which govern commercial client use of LPL Ltd.’s services via teique.com. In the event of any conflict between these Terms and LPL Ltd.’s general Terms and Conditions of Business, these Terms shall prevail in respect of Researcher Account use.

1.5 LPL Ltd. reserves all rights not expressly granted under these Terms.

2. DEFINITIONS

In these Terms, the following expressions have the meanings set out below:

2.1 “Data Collection Period” means the defined period during which a Researcher actively collects participant responses for a specified research study, as notified to LPL Ltd. under Clause 7.

2.2 “Instrument(s)” means any psychometric questionnaire, assessment, or tool made available to Researchers under these Terms, including but not limited to the TEIQue-FF, TEIQue-SF, TEIQue-AF, TEIQue-CSF, TSIQue, TSIQue-SF, and Scan-In.

2.3 “Instrument Materials” means the text of any Instrument, including questionnaire items, response scales, instructions, introductory language, scoring keys, and accompanying reference information, in any language version.

2.4 “Online Survey Platform” means any web-based or digital tool used to administer questionnaire items to research participants remotely, including but not limited to password-protected or access-restricted survey tools.

2.5 “Publication” means any peer-reviewed journal article, conference paper, thesis, dissertation, preprint, technical report, supplementary file, appendix, or other scholarly output intended for public or institutional dissemination.

2.6 “Registration Declaration” means the self-declaration completed by the Researcher at the point of account registration, as described in Clause 3.4.

2.7 “Reproduction Permission” means the limited, conditional permission to reproduce Instrument Materials in digital format for data collection purposes, granted under Clause 7 of these Terms.

2.8 “Research” or “Research Use” means non-commercial academic or medical research conducted with the intention of publication or scholarly dissemination, undertaken by an individual affiliated with an academic, medical, or research institution, or by a postgraduate student engaged in thesis or dissertation work.

2.9 “TEIQue-SF Scoring Key” means the scoring algorithm and item-to-factor mapping for the TEIQue Short Form (TEIQue-SF), made available exclusively to Researcher Account holders for the sole purpose of manually scoring TEIQue-SF responses.

3. ELIGIBILITY AND REGISTRATION

3.1 Researcher Accounts are available to individuals engaged in non-commercial academic or medical Research as defined in Clause 2.8 of these Terms.

3.2 To be eligible for a Researcher Account, the Researcher must:

- register using an institutional or organisational email address. Registration using free consumer email services is not permitted. Excluded domains include, but are not limited to: gmail.com, hotmail.com, yahoo.com, icloud.com, outlook.com, live.com, and equivalent services. LPL Ltd. reserves the right to expand this list without notice; and
- complete the Registration Declaration at Clause 3.4 below in full.

3.3 The domain exclusion in Clause 3.2 is not an absolute bar. Where a prospective Researcher — including, in particular, an undergraduate student — does not have access to an institutional or organisational email address, they may apply for an exception by submitting evidence of their research affiliation to support@teique.com. Acceptable evidence may include, without limitation, a supervisor or course leader’s confirmation, a module or dissertation outline, or other institutional documentation reasonably demonstrating that the intended use is for genuine academic research. Each application under this Clause will be assessed

by LPL Ltd. on a case-by-case basis, and LPL Ltd. reserves the right to grant or decline the exception, and to request further evidence, at its sole discretion.

3.4 At registration, the Researcher must confirm each of the following declarations by individual acknowledgement:

- that their intended use of the account is for non-commercial academic or medical Research, intended for publication or scholarly dissemination;
- that they are not registering on behalf of a private commercial organisation, and that their research will not be used to develop, train, fine-tune, evaluate, benchmark, or otherwise support artificial intelligence or machine learning systems;
- that they have read and agree to these Researcher Account Terms and Conditions in full; and
- that they understand that providing false or misleading information at registration constitutes a serious breach of these Terms and may result in immediate account suspension, permanent termination, and legal action.

3.5 Registration is self-service. LPL Ltd. does not routinely verify institutional affiliation at the point of registration but reserves the right to request evidence of eligibility at any time and to suspend or terminate any account where eligibility cannot be confirmed to LPL Ltd.'s reasonable satisfaction.

3.6 The timestamp of the Registration Declaration is recorded at the point of account creation. This record constitutes the Researcher's binding acceptance of these Terms.

3.7 Researcher Accounts are personal to the individual registered and may not be shared, transferred, or used by any other individual or organisation without the prior written consent of LPL Ltd.

3.8 LPL Ltd. reserves the right to decline, suspend, or revoke any Researcher Account application or registration at its sole discretion and without providing a reason.

4. ACCOUNT TYPES

4.1 Three tiers of Researcher Account are available: Free (by Donation), Premium, and Pro. These Terms govern all Researcher Account tiers. The features, access levels, and fees associated with each tier are set out in the product listings on psychometriclab.com and may be updated from time to time.

4.2 Tier-specific features and pricing do not affect the permitted and prohibited uses, obligations, and restrictions set out in these Terms, which apply equally to all Researcher Account holders regardless of tier.

4.3 Where a Researcher Account requires payment of a registration fee, payment in advance is required. No services will be activated prior to receipt of cleared payment. LPL Ltd. will not issue refunds under any circumstances.

5. PERMITTED USE

5.1 Subject to these Terms, a Researcher Account may be used solely for non-commercial academic or medical Research as defined in Clause 2.8.

5.2 Permitted uses include:

- downloading Instrument Materials made available on psychometriclab.com for manual administration in a research context;
- submitting participant response data to LPL Ltd. for scoring in accordance with the prescribed submission format;
- administering Instruments to research participants using the limited Reproduction Permission set out in Clause 7;
- using raw scores and output data obtained from LPL Ltd.'s scoring process for statistical analysis and research purposes;
- using the TEIQue-SF Scoring Key for manual scoring of TEIQue-SF responses in accordance with Clause 8; and
- citing and referencing LPL Ltd.'s instruments in Publications in accordance with LPL Ltd.'s citation guidelines as set out on psychometriclab.com.

5.3 Postgraduate student research, including MSc dissertations and PhD theses, is considered Research for the purposes of these Terms and is a permitted use.

5.4 Research funded by public or charitable grant bodies (including UKRI, NIH, and Wellcome Trust) is considered non-commercial Research for the purposes of these Terms, provided that the research is not conducted primarily for the commercial benefit of a private entity and that any commercial co-funder does not hold rights to the Instrument or its outputs.

6. PROHIBITED USE

6.1 The following uses of a Researcher Account are expressly prohibited:

- any commercial use, including use by or on behalf of private sector organisations, consulting firms, corporate entities, or commercial enterprises of any kind, regardless of whether a specific activity is described as 'research';
- private sector research that is not intended for independent academic publication or scholarly dissemination;
- any use for the development, training, fine-tuning, evaluation, benchmarking, validation, or any other support of artificial intelligence, machine learning, or automated decision-making systems, including large language models, neural networks, or any derivative technology;
- any use for reverse engineering, replication, reproduction, or reconstruction of LPL Ltd.'s instruments, scoring algorithms, normative frameworks, or psychometric methodologies;
- reproducing, distributing, selling, sublicensing, or otherwise disseminating Instrument Materials or the TEIQue-SF Scoring Key to any third party outside the immediate research team covered by the Researcher Account;
- publishing, reprinting, or including any Instrument Materials — including questionnaire items, response scales, instructions, or the TEIQue-SF Scoring Key — in any Publication, conference abstract, supplementary material, thesis appendix, preprint, or publicly accessible document;
- modifying, adapting, translating, or creating derivative works of any Instrument Materials without prior written consent from LPL Ltd.;
- administering LPL Ltd.'s instruments in any commercial, coaching, organisational, occupational, or clinical assessment context using a Researcher Account; and
- using a Researcher Account on behalf of or for the benefit of any third-party commercial organisation, regardless of the stated purpose of use.

6.2 Any use not expressly permitted by these Terms is prohibited unless separately authorised in writing by LPL Ltd. To enquire about alternative licensing arrangements, please contact support@teique.com.

7. LIMITED INSTRUMENT REPRODUCTION PERMISSION

7.1 Subject to the conditions set out in this Clause, LPL Ltd. grants to the Researcher a limited, non-exclusive, non-transferable, revocable copyright licence to reproduce Instrument Materials in digital format for the purpose of collecting participant responses within a defined research study (the "Reproduction Permission"). This is a limited licence only and does not assign, transfer, or otherwise convey ownership of any intellectual property rights in the Instrument Materials.

7.2 The Reproduction Permission is subject to the following conditions:

(a) Prior Notification. Before reproducing any Instrument Materials in digital format, the Researcher must notify LPL Ltd. by email to support@teique.com, providing: (i) the name of the instrument(s) to be reproduced; (ii) the Online Survey Platform or format to be used; and (iii) the expected duration of data collection. LPL Ltd. will confirm receipt of the notification. If no confirmation is received within five (5) working days, the Researcher must follow up before proceeding. Failure to notify LPL Ltd. prior to reproduction constitutes a Material Breach of these Terms.

(b) Platform. The Researcher may reproduce Instrument Materials on any Online Survey Platform of their choosing, provided that the reproduced instrument is used solely for data collection in the notified research study and is not freely publicly indexed or otherwise accessible beyond the intended participant group.

(c) Integrity of Content. The Researcher must reproduce Instrument Materials in their entirety and without modification. The content, wording, ordering, response scales, and instructions of any Instrument must not be altered in any way. Translation of Instrument Materials without prior written consent from LPL Ltd. is not permitted.

(d) Attribution. All digital reproductions of Instrument Materials must carry the following attribution statement, clearly visible to participants: "© K. V. Petrides / London Psychometric Laboratory Ltd. Reproduced under academic research permission for non-commercial use only. All rights reserved."

(e) Duration. The Reproduction Permission is granted for the duration of the Data Collection Period, which must not exceed twelve (12) months from the date of the Researcher's notification to LPL Ltd. under Clause 7.2(a). If data collection is required to continue beyond twelve (12) months, the Researcher must notify LPL Ltd. by email and obtain written confirmation of an extension before continuing.

(f) Takedown Obligation. Upon completion of the Data Collection Period, the Researcher must promptly remove or deactivate all digital instances of the reproduced Instrument Materials. The Researcher must confirm this removal to LPL Ltd. by email to support@teique.com within fourteen (14) days of the completion of data collection. Retention of active digital instances of Instrument Materials beyond the Data Collection Period constitutes a Material Breach of these Terms.

(g) Scope. The Reproduction Permission applies only to the specific study notified to LPL Ltd. under Clause 7.2(a). A separate notification is required for each distinct research study.

7.3 The Reproduction Permission does not extend to:

- including, appending, publishing, or otherwise incorporating Instrument Materials in any Publication, thesis appendix, supplementary file, conference handout, or preprint;

- distributing Instrument Materials in any format to colleagues, co-researchers, or third parties outside the immediate data collection context; or
- retaining active digital copies of reproduced Instrument Materials after the completion of data collection.

7.4 The instructions and introductory language included in LPL Ltd.'s official instrument files are included within the scope of the Reproduction Permission. The Researcher may add their own preamble, consent language, and participant-facing information above or below the reproduced instrument content, provided this is clearly distinguished from the Instrument Materials and does not alter, replace, or misrepresent any part of them. Obtaining and managing participant informed consent is the sole responsibility of the Researcher.

8. SCORING KEY ACCESS — TEIQue-SF

8.1 Holders of a Researcher Account (including Free by Donation tier) are provided access to the TEIQue-SF Scoring Key for the sole purpose of manually scoring TEIQue-SF responses collected in the course of permitted non-commercial Research.

8.2 The TEIQue-SF Scoring Key is the proprietary intellectual property of LPL Ltd. and K. V. Petrides. Access to the Scoring Key is granted solely as a practical accommodation to enable independent data scoring for research purposes and does not constitute a licence to reproduce, publish, distribute, disclose, or otherwise exploit the Scoring Key.

8.3 The Researcher must not:

- reproduce, include, or append the TEIQue-SF Scoring Key, in whole or in part, in any Publication, supplementary material, appendix, thesis, preprint, conference paper, or any other document intended for dissemination to any third party, whether in print or digital form;
- share or distribute the TEIQue-SF Scoring Key, in whole or in part, to any person or organisation outside the direct research team holding the Researcher Account; or
- use the TEIQue-SF Scoring Key for any purpose other than scoring TEIQue-SF responses collected in the context of the Researcher's own notified research study.

8.4 Any reproduction, publication, or disclosure of the TEIQue-SF Scoring Key constitutes a Serious Breach of these Terms and LPL Ltd.'s intellectual property rights, and will be subject to the remedies set out in Clause 12.

8.5 Where scoring of the TEIQue-SF or any other LPL Ltd. instrument is required, the Researcher must submit responses to LPL Ltd. for scoring via the prescribed submission process. Scoring information, item-to-factor mappings, and algorithmic parameters for the TEIQue-SF and all other instruments (other than the TEIQue-SF as set out in this Clause) are strictly confidential and are not available to Researchers under any account tier.

8.6 LPL Ltd. reserves the right to withdraw access to the TEIQue-SF Scoring Key at any time without notice.

9. INTELLECTUAL PROPERTY AND COPYRIGHT

9.1 All intellectual property rights in LPL Ltd.'s instruments, Instrument Materials, scoring methodologies, normative data, technical documentation, reports, and all other materials made available to the Researcher under these Terms are and shall remain the exclusive property of LPL Ltd. and/or K. V. Petrides, as applicable. Nothing in these Terms shall be construed as an assignment, transfer, or licence of any intellectual property rights except as expressly stated herein.

9.2 Copyright in all Instrument Materials is owned by LPL Ltd. and/or K. V. Petrides. All rights not expressly granted in these Terms are fully reserved.

9.3 The Researcher must not reproduce, copy, modify, adapt, translate, decompile, reverse engineer, or create derivative works of any Instrument Materials, the TEIQue-SF Scoring Key, or any other materials provided under these Terms, except as expressly permitted by Clause 7.

9.4 LPL Ltd.'s contents of its scoring, processing, and psychometric methodologies, as well as the contents of its instruments, reports, and materials in their entirety, are proprietary and confidential. The Researcher must not disclose them to any third party except as strictly required for the conduct of the notified research study, and subject always to the restrictions in these Terms.

10. DATA PROTECTION AND RESEARCHER RESPONSIBILITIES

10.1 The Researcher is solely responsible for ensuring that all research involving human participants is conducted in accordance with applicable ethical standards and legal requirements, including obtaining appropriate institutional ethics committee or IRB approval prior to the commencement of data collection.

10.2 Where participant data is collected outside LPL Ltd.'s platform — including via an Online Survey Platform under the Reproduction Permission in Clause 7 — the Researcher and/or their institution is the sole data controller for that participant data. LPL Ltd. is not a data controller or data processor in respect of such data and accepts no responsibility for its collection, handling, storage, security, or deletion.

10.3 The Researcher is solely responsible for:

- obtaining valid informed consent from all research participants in accordance with applicable law and ethical guidelines prior to data collection;
- providing participants with clear and accurate information about the use of LPL Ltd.'s instruments and the purpose of data collection;
- complying with all applicable data protection legislation, including the UK GDPR, the Data Protection Act 2018, and any equivalent legislation applicable in the Researcher's jurisdiction;
- ensuring the security and confidentiality of participant data throughout the research process; and
- handling, retaining, and disposing of participant data in accordance with the Researcher's institutional data management policies and applicable law.

10.4 LPL Ltd. does not claim any right to, or interest in, participant data collected by the Researcher in the course of Research conducted under these Terms. The Researcher is not obligated to share any research data or findings with LPL Ltd.

10.5 Researchers who wish to share participant data with LPL Ltd. for the purposes of normative database development or psychometric validation research may do so on a voluntary basis. Voluntary data sharing does not entitle the Researcher to any additional rights, compensation, fee reduction, or services beyond those available under their registered account tier. Where voluntary data sharing is agreed, a separate data sharing agreement will be provided by LPL Ltd. prior to any data transfer.

10.6 Where participant response data is submitted to LPL Ltd. for scoring, LPL Ltd. will handle that data in accordance with its Privacy Policy, available at psychometriclab.com.

11. LIABILITY

11.1 LPL Ltd. and its directors, employees, agents, and affiliates accept no liability for the accuracy, validity, correctness, or relevance of its instruments, Instrument Materials, or any scores or outputs generated by LPL Ltd.'s scoring process for research purposes.

11.2 LPL Ltd.'s instruments, Instrument Materials, and scoring process are provided on an "as is" basis for research use. LPL Ltd. makes no warranty, express or implied, as to the fitness of its instruments for any particular research purpose, methodology, or outcome.

11.3 LPL Ltd. accepts no liability for any loss, damage, adverse outcome, or reputational harm arising from the use, misuse, or interpretation of its instruments, Instrument Materials, scores, or outputs in the context of Research or in any Publication.

11.4 LPL Ltd. accepts no liability for any interruption, suspension, modification, or discontinuation of its scoring process or other platform services, whether arising from scheduled maintenance, technical faults, or other causes.

11.5 The maximum liability of LPL Ltd. to the Researcher under or in connection with these Terms shall not in any circumstances exceed the total fees paid by the Researcher to LPL Ltd. in the twelve (12) months immediately preceding the event giving rise to the claim.

11.6 Nothing in these Terms excludes or limits LPL Ltd.'s liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded or limited under applicable law.

12. BREACH AND REMEDIES

12.1 Breaches of these Terms are categorised and remedied as follows:

Breach Category	Description & Examples	Remedy
Inadvertent or Technical Breach	A minor procedural failure that does not result in, or risk resulting in, disclosure, commercial exploitation, or misuse of Instrument Materials, the Scoring Key, or participant data. <i>Examples: failure to send a timely takedown confirmation; omission of the required attribution statement; late notification of data collection.</i>	Written notice to the Researcher specifying the breach and requiring remediation within 14 days. No account suspension during the cure period. Failure to remediate within 14 days escalates to Material Breach.

Breach Category	Description & Examples	Remedy
Material Breach	A breach that results in, or risks resulting in, significant harm to LPL Ltd.'s intellectual property or commercial interests, but which is capable of remedy. <i>Examples: failure to remove digital instances of reproduced Instrument Materials after the Data Collection Period; use of the Researcher Account beyond the permitted scope; failure to notify LPL Ltd. of data collection.</i>	Written notice requiring remediation within 14 days. Account suspended on expiry of notice if remediation is not confirmed. Reactivation at LPL Ltd.'s sole discretion, subject to written confirmation of full remediation.
Serious or Wilful Breach	A deliberate breach causing irreversible harm to LPL Ltd.'s intellectual property, or involving misrepresentation. <i>Examples: commercial use; use for AI/ML development or training; publishing, distributing, or reprinting Instrument Materials or the TEIQue-SF Scoring Key; false or misleading Registration Declaration.</i>	Immediate suspension and permanent termination of the Researcher Account without notice or cure period. LPL Ltd. reserves the right to pursue all available legal remedies, including injunctive relief, damages, and recovery of costs.

12.2 In all cases of breach, LPL Ltd. reserves the right to:

- require written confirmation that all instances of misuse have been fully remediated before any account reactivation is considered; and
- decline future Researcher Account applications from the same individual, institution, or affiliated organisation.

12.3 Where a breach cannot be remedied — including where Instrument Materials or the TEIQue-SF Scoring Key have been published, distributed, or disseminated to third parties — LPL Ltd.'s right to pursue full legal remedies is not limited or extinguished by the cure provisions in Clause 12.1. LPL Ltd. may pursue injunctive relief and damages concurrently with or independently of any notice or cure period.

12.4 The categories and remedies set out in Clause 12.1 are without prejudice to any other rights and remedies available to LPL Ltd. under these Terms, at law, or in equity.

13. TERM AND TERMINATION

13.1 These Terms commence on the date of the Researcher's account registration and continue until the Researcher Account is closed, suspended, or terminated.

13.2 The Researcher may close their account at any time by contacting LPL Ltd. at support@teique.com. Closure of the account does not affect any obligations or liabilities that have arisen prior to closure.

13.3 LPL Ltd. may suspend or terminate a Researcher Account at any time:

- in accordance with the breach and remedy provisions in Clause 12;
- if the Researcher ceases to meet the eligibility criteria set out in Clause 3; or
- if LPL Ltd. discontinues the Researcher Account product or the psychometriclab.com platform, with reasonable notice to the Researcher where practicable.

13.4 On termination or closure of the Researcher Account:

- all permissions granted under these Terms, including the Reproduction Permission and Scoring Key access, cease immediately;
- the Researcher must promptly destroy or delete all copies of Instrument Materials and the TEIQue-SF Scoring Key in their possession, including any digital instances of reproduced instruments, and confirm this to LPL Ltd. by email to support@teique.com within fourteen (14) days.

13.5 The following Clauses survive termination of these Terms and of the Researcher Account: Clause 9 (Intellectual Property and Copyright), Clause 10 (Data Protection and Researcher Responsibilities), Clause 11 (Liability), and Clause 12 (Breach and Remedies).

14. FORCE MAJEURE

LPL Ltd. shall have no liability to the Researcher if it is unable to provide all or part of its services, instruments, scoring process, or platform in accordance with these Terms as a result of circumstances beyond its reasonable control, including without limitation war, strike, lockdown, industrial dispute, riot, civil commotion, acts of Government, fire, blockade, accident, natural catastrophe, pandemic, and disaster.

15. GOVERNING LAW

These Terms and any dispute or claim arising out of or in connection with them, including any non-contractual dispute or claim, shall be governed by and construed in accordance with the law of England and Wales. The Researcher submits to the exclusive jurisdiction of the courts of England and Wales in respect of any such dispute or claim.

16. CHANGES TO THESE TERMS

LPL Ltd. reserves the right to amend these Terms at any time. Amended Terms will be published on psychometriclab.com and will take effect from the date of publication. It is the Researcher's responsibility to review the current Terms periodically. Continued use of the Researcher Account following publication of amended Terms constitutes acceptance of the updated Terms in full.

17. CONTACT INFORMATION

For all queries relating to these Terms, Researcher Account access, instrument permissions, or data sharing, please contact:

London Psychometric Laboratory Ltd.

Email: support@teique.com

Website: psychometriclab.com

Address: 27 Old Gloucester St, London WC1N 3AX, UK

Company Reg. Number: 7447169

VAT Reg. Number: 276 1276 89

NOTE

These Terms are intended to support the responsible and productive use of LPL Ltd.'s instruments in academic and medical research. LPL Ltd. is committed to furthering scientific and scholarly understanding of trait emotional intelligence. Nothing in these Terms is intended to prevent legitimate research conducted in accordance with ethical standards and proper attribution practice. If you have any queries regarding the scope of permitted use, please contact LPL Ltd. at support@teique.com before commencing research.

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